USE CASES

**1st time shopper**

1. Create account if one doesn’t already exist
2. User will create an account with a username and password.
3. User will be required to enter an email address for the username, and then the password, phone number, date of birth, address for shipping, gender, and size.
4. Continue as a guest
5. User will be offered the choice to continue shopping as a guest and enter the information manually at checkout. Information entered in guest mode is not saved for next time, if there is no account created.

**User**

1. Sign in
   1. Enter user name and password combination
   2. If incorrect, enter again
   3. There is no lock out for incorrect multiple attempts
   4. If the user cannot remember their log in credentials, they are asked to enter their email to retrieve the password and reset it.
2. Shopping process
   1. Select item, then choose size, color (if item is available in multiple color options).
   2. The user then checks out. At checkout, the payment information is required. The user will enter the debit card information, the billing address and then select whether they want the item shipped or if they want to pick up the item at a store. Picking up purchases is only available for users with an existing account.

**Admin**

1. Manages the website overall
2. Deletes suspicious accounts
3. Manages the website overview and updates the website
4. Makes sure the website works perfect and the payment system is up to date to avoid double charges or order misplacement.